

Gas Complaints Received in 2006

Utility Type	Company	Service		Disconnect/ Notice		Billing		Miscellaneous		Total Complaints	Rate per 1000 Customers
		#	%	#	%	#	%	#	%		
GAS	BANGOR GAS COMPANY, LLC		0%		0%		0%		0%	0	0.0
	MAINE NATURAL GAS, LLC.		0%		0%	1	100%		0%	1	0.7
	NORTHERN UTILITIES, INC.	5	8%	10	15%	50	76%	1	2%	66	2.6
Industry Totals	3	5	7%	10	15%	51	76%	1	1%	67	2.5